

Backup Policy

What we back up, how it is protected, and how restores are tested.

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1. Purpose

To ensure critical data can be restored after loss, corruption, or an incident.

2. Scope

Backpack OS application data, source code, project and client assets, configuration, and business-critical data.

3. Approach

- Application data in our managed PostgreSQL database (Supabase) is backed up using the provider's managed backup capabilities.
- Source code is maintained in version control with full history.
- Client and project assets are stored in redundant, backed-up cloud storage.

4. Testing

Restores are tested periodically to confirm backups are usable.

5. Review

This policy is reviewed at least annually.